

HTC U Ultra

Inserting nano SIM and microSD cards

IMPORTANT:

Use a standard nano SIM only.

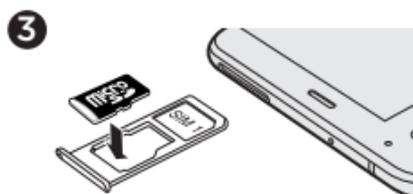
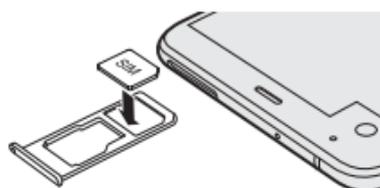
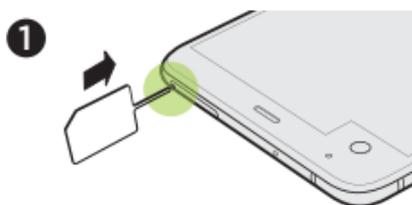
Don't cut a micro or regular SIM card and insert it into the nano SIM slot. It's thicker than the standard nano SIM card and may get stuck in the slot.

Don't disassemble any part of the phone.

Don't try to open the phone or remove the battery by force. This may damage the phone or its electronics and will invalidate the warranty.

Don't throw the tray away.

You need it to insert your nano SIM and microSD™ cards.



microSD



gold contacts

1. With the phone facing up, insert the tip of the tray eject tool that came in the box (or a small bent paperclip) into the tray eject hole. Push the tip all the way into the hole until the card tray ejects.

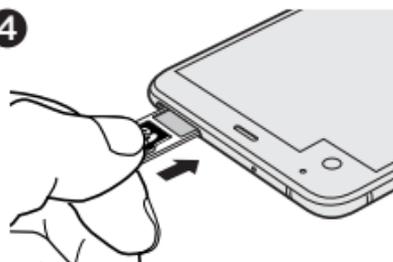
Pull the tray out.

2. With the nano SIM card's gold contacts facing **down**, place the card into the SIM holder of the tray.

Make sure to align the cut-off corner to the notch on the holder.

3. With the microSD card's gold contacts facing **down** and narrow side facing **in**, place the card into the SD holder of the tray.

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4. When reinserting the tray, make sure it is facing *up* so that the cards don't fall out. Hold the tray with the microSD card holder between your fingers, and then steadily slide the tray all the way into the slot.

Restarting the phone

To restart your phone when it doesn't respond to touch screen or button presses, press and hold the POWER and VOLUME DOWN buttons (for 12 to 15 seconds) until the phone vibrates, and then release the buttons.

Need help?

Check out our friendly walkthroughs and self-help in troubleshooting basic problems with the HTC Help app. From the Home screen, tap , and then find and tap **Help**. Or go to www.htc.com/support/ to find tutorials, the user guide, and more. Please also read the Safety and regulatory guide that's included in the box.

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